

## Utility Billing

*AccuFund Onsite*

### **Make Life Easier for Your Customers, and Your Team**

AccuFund's Utility Billing module is a complete system that tracks utility billing by service location, making it easier for customers to modify, add, or cancel service.

An unlimited number of meters, charges, and location notes can be attached to any service location. Charges are individually tracked for the proper application of customer payments.

### **Enjoy a User-Friendly Interface**

From the Service Location window, you can access all the information you need about any given service location.

- List of chargeable services and any service notes
- Current meters and consumption history
- Billing and payment history

Meter readings can be entered by route and used to generate automatic charges.

From the Payments Received window, all current outstanding activity is automatically displayed.

### **Utility Billing Online Version**

Looking for the cloud online version of this module?

[Show Me the Online Version](#)

The screenshot displays the 'Changing service location' window in the AccuFund Utility Billing software. On the left is a navigation menu with options like SERVICE LOCATION, SERVICES (3), METERS (1), DEMOGRAPHICS (2), NOTES, RELATED ORGANIZATIONS, IMAGES (2), U/B CHARGES (9), U/B SUMMARY (15), STATEMENTS (3), WORK ORDERS, PERMITS, A/R INVOICES, and CASH RECEIPTS (1). The main area contains fields for Location (1 THIRD), Address (1 Third Avenue), Customer (Donaldson, Don), Parcel (00004-00001-00000), and Description. A table lists meter details:

#	Base Type	Serial Number	Meter Type	Demand Size	Digits /multiplier	Route
1	water	Y100	<none>	1	8 100.0000	0002

Below the table are buttons for View, Add, Change, Delete, and History. An 'Update meter' dialog box is open on the right, showing fields for Base type (water), Serial number (Y100), Meter type (<none>), Size (1), Digits (8), Multiplier (100.0000), Route (0002), Sequence (0002), Install date (12/13/2008), and Initial meter reading (300). It also includes checkboxes for 'Make inactive' and 'Inactive'.

## Customize the Module to Suit Your Needs

AccuFund Utility Billing gives you the flexibility to run your operations your way:

- Automatically calculate late fees
- Design statements with logos and other graphical elements
- Update all payments and adjustments in real time
- Create your own activity and receipt reports
- Quickly review the status of any customer and their associated account balances
- Control access to sensitive customer information
- Enable multi-user access
- Make changes to customers or meters
- Interface with hand meters

## Make Bill Payment Easy and Secure

AccuFund's optional Web Payment portal provides your customers with the convenience of paying their utility bills online, while managing convenience fees and electronic check processing for your team.

## Streamline Your Processes with AccuFund's Built-In Integrations

The AccuFund Utility Billing module is integrated with AccuFund's core system and other modules for a complete workflow and fewer errors:

- General Ledger—Entries are immediately available for reporting
- Cash Receipts—Get a full picture of all types of receipts for each customer
- Work Orders—Assign work orders to specific locations

- Hand Meter Extension—Interface with third-party meter reading devices for rapid information upload and download
- Report/Forms Designer—Gain control over layouts and data fields

Changing service location

SERVICE LOCATION

SERVICES (3)

METERS (1)

DEMOGRAPHICS (2)

NOTES

RELATED ORGANIZATIONS

IMAGES (2)

U/B CHARGES

U/B SUMMARY (15)

STATEMENTS (5)

WORK ORDERS

PERMITS

A/R INVOICES

CASH RECEIPTS (1)

Location

1 THIRD

Type

<none>

☐ Inactive

Address

1

Third Avenue

☐ Vacant

Customer

Donaldson, Don

[6]

☐ Shut off

Parcel

00004-00001-00000

Move in date

☐ Rental

Description

Billing	3/16/2016	3/15/2016	2/15/2016	2/16/2015	2/01/2015
Customer	[6] Donaldson, Don	[6] Donaldson, Don	[6] Donaldson, Don	[6] Donaldson, Don	[6] Donaldson, Don
Beginning Balance	162.77	118.89	64.76	60.63	0.00
GA RES	0.00	0.00	10.25	10.25	10.25
SW RES	0.00	19.50	19.50	19.50	26.00
Consumption	0	0	0	1000	4000
WA RES	0.00	24.38	24.38	24.38	24.38
Consumption	0	0	0	1000	4000

Quick

Filter

Previous

Next

OK

Cancel

## Let's Get Started

AccuFund supports your mission with a full suite of financial management applications for nonprofit and government organizations. To learn more and arrange a demo, contact AccuFund at 877-872-2228 or [sales@accufund.com](mailto:sales@accufund.com) or visit [www.accufund.com](http://www.accufund.com).

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